About the authors

Rushi Faldu



Rushi Faldu, a Senior Premier Field Engineer supporting System Center Configuration Manager, has been with Microsoft for eight years. He has been working with the product since SMS 2.0. He is a lead for the System Center Concepts & Administration workshop which is delivered to many premier customers throughout the world. He is also an author of *Microsoft System Center: Configuration Manager Field Experience* (Microsoft Press, 2013). Rushi resides in New

Jersey and enjoys P90X and Insanity workouts in his free time. He loves hiking, camping, and playing tennis with his daughters.

Manoj Kumar Pal



Manoj is a consultant with Microsoft Consulting Services and has more than 10 years of IT experience. His areas of expertise are the System Center suite of products and client management. He is passionate about technology and in his free time he loves to play games on Xbox. Manoj earned his computing degree in India and is now based out of Chicago, Illinois, with his wife and son.

Andre Della Monica



Andre Della Monica, Premier Field Engineer for Microsoft, has been working with System Center Configuration Manager since it was known as SMS. Before becoming a Premier Field Engineer, he was also awarded as a top Support Engineer on the CTS for the Microsoft Platform products.

Andre attended college at Sao Paulo, Brazil, and earned his technology degree in Computer Network Management. He resides in Houston, Texas, and in his free time enjoys playing

electric guitar, piano, and bass, as well as being an Xbox gamer.

Kaushal Pandey



Kaushal works as consultant with Microsoft Consulting Services and has more than 8 years of IT experience. He started his career working with SMS 2003 and since then he has seen the technology evolve into System Center Configuration Manager. He is passionate about the technology and in his free time he loves to play cricket or swim.

Manish Raval (contributing author)

Manish is a consultant with Microsoft Consulting Services based out of Calgary, Canada. He has 8+ years of experience in IT and started his career at Microsoft in the support group supporting Active Directory and later SMS 2003 and System Center Configuration Manager 2007, both as a Support Engineer and a Trainer and Technical Lead

Manish is passionate about working with customers. He specializes in Windows Server Active Directory, Virtualization, Desktop Deployment, and the System Center suite of products with a special emphasis on System Center Configuration Manager. He has also spoken at TechEd India. In his free time, he enjoys seasonal sports like skiing, biking, hiking, swimming, and so on.

Deepak Sidhpura (contributing author)

Deepak is a consultant with Microsoft Consulting Services. He has over 8 years of IT experience and works on System Center products and Windows deployment. Before joining Consulting Services, he worked as a Support Engineer with Microsoft Support Services supporting Domain Services and System Center products. He likes spending his free time with his family.

About the Series Editor



MITCH TULLOCH is a well-known expert on Windows Server administration and virtualization. He has published hundreds of articles on a wide variety of technology sites and has written or contributed to over two dozen books, including the Windows 7 Resource Kit (Microsoft Press, 2009), for which he was lead author; Understanding Microsoft Virtualization Solutions: From the Desktop to the Datacenter (Microsoft Press, 2010); and Introducing Windows Server 2012 (Microsoft Press, 2012), a free

e-book that has been downloaded almost three quarters of a million times.

Mitch has been repeatedly awarded Most Valuable Professional (MVP) status by Microsoft for his outstanding contributions to supporting the global IT community. He is a nine-time MVP in the technology area of Windows Server Software Packaging, Deployment & Servicing. You can find his MVP Profile page at http://mvp.microsoft.com/en-us/mvp/Mitch%20Tulloch-21182.

Mitch is also Senior Editor of WServerNews (http://www.wservernews.com), a weekly newsletter focused on system admin and security issues for the Windows Server platform. With more than 100,000 IT Pro subscribers worldwide, WServerNews is the largest Windows Server–focused newsletter in the world.

Mitch runs an IT content development business based in Winnipeg, Canada that produces white papers and other collateral for the business decision maker (BDM) and technical decision maker (TDM) audiences. His published content ranges from white papers about Microsoft cloud technologies to reviews of third-party products designed for the Windows Server platform. Before starting his own business in 1998, Mitch worked as a Microsoft Certified Trainer (MCT) for Productivity Point.

For more information about Mitch, visit his website at http://www.mtit.com.

You can also follow Mitch on Twitter at http://twitter.com/mitchtulloch or like him on Facebook at http://www.facebook.com/mitchtulloch.